

List of Abbreviations

ANOVA	Analysis of Variance
BPM	Business Process Management
BPO	Business Process Outsourcing
BU	Buddy Up
CONV	Conversation
E-Learning	Electronic Learning
E-Lib	Electronic Library
GE	General Electric
HU	Huddles
HR	Human Resource
HRD	Human Resource Development
HRM	Human Resource Management
IIT	Indian Institute of Technology
IL	Informal Learning
IT	Information Technology
ITES	Information Technology Enabled Services
LMX	Leader Member Exchange
M & C	Mentoring & Coaching
NGO	Non-Governmental Organization
OB	Organizational Barrier
OBS	Observations
OECD	Organization for Economic Co-operation and Development
OLO	Organization Learning Outcomes
OM	Offsite Meetings
PB	Personal Barriers
P-P Plots	Probability -Probability Plot
PIAAC	Program for the International Assessment of the Adult Competencies
RM	Reading Manuals
SME	Small Medium Enterprises

T & E	Trial & Error
TIC	Technology Information Communication
UAE	United Arab Emirates
U-MID	Upper Middle
UK	United Kingdom
US	United States